Installing & Activating Individual Licenses

Important Information -- read before you begin installing

- These instructions apply to Individual licenses of ExtendSim Pro, CP, Analysis RunTime (ART), and Student.
- Each license requires activation using a unique numeric Activation Key that is tied to the device.
- An Individual license allows one Authorized User to activate and use ExtendSim on one device. It is intended exclusively for the Authorized User and is tied to their customer account.
- The Individual license is not intended for installation into a Documents folder that is accessible by more than one user (e.g. Public). If you want multi-user access on one device, purchase a Node-Locked License.
- To install ExtendSim, activate the license, or launch ExtendSim, you may need to:
  - Run the Installer and/or launch ExtendSim as Administrator.
  - Temporarily disable anti-virus software or change settings in Windows Defender.
- If you have issues installing, activating, or launching ExtendSim, see the separate *Frequently Asked Questions* document.

Requirements

- Operating system: A 64-bit version of Windows 11 or Windows 10. *Note: The ExtendSim Individual license does not run on virtual machines (VM) unless you have first contacted Sales.ExtendSim@Andritz.com to establish permissions for your Activation Key. Your username for the VM you are installing ExtendSim on is required to enable installation and activation.*
- Processor: minimum 1GHz.
- Memory: 4GB RAM. Additional memory is recommended for larger or more complex models, models containing large datasets, or when running multiple applications simultaneously.
- Disk space: 500 MB
- The ExtendSim folder that contains user-modifiable files (examples and libraries) must be installed to a location for which the end user has read-write access.
- Annual renewal of your ExtendSim Subscription or Maintenance and Support Plan. *(Not applicable to ExtendSim Student.)*
- ExtendSim Student can only be activated automatically. A connection to the internet is required and your firewall or security system must not block the activation.

Installing and Launching ExtendSim

Installing

Individual ExtendSim licenses have an automated software installer. Simply launch the installer file you downloaded by double-clicking it. Then follow the on-screen instructions to install ExtendSim.

- The ExtendSim application and other files that are not meant to be modified, such as the Help, will be installed by default in the folder Program Files\ExtendSim.
- User-modifiable files (models & libraries) will be installed by default in the folder *User Name*\Documents\ExtendSim. **The installation destination for the ExtendSim folder that contains user-modifiable files must be to a location for which the end user has read-write access so that they can open, change, and save models.** (If you move those files *after* installation, you must also change the *ExtendSimDocPath.txt* file located at Program Files\ExtendSim.)
- If you encounter issues while installing, see the *Frequently Asked Questions* document.

Note 1: You may need to run the installer as Administrator.

Note2: The ART product installs RunTime versions of the ExtendSim libraries and does not install example models.

ANDRITZ Inc. • 13560 Morris Road, Suite 1250 • Alpharetta, GA 30004 USA
408.365.0305 • Sales.ExtendSim@Andritz.com
www.ExtendSim.com

Launching

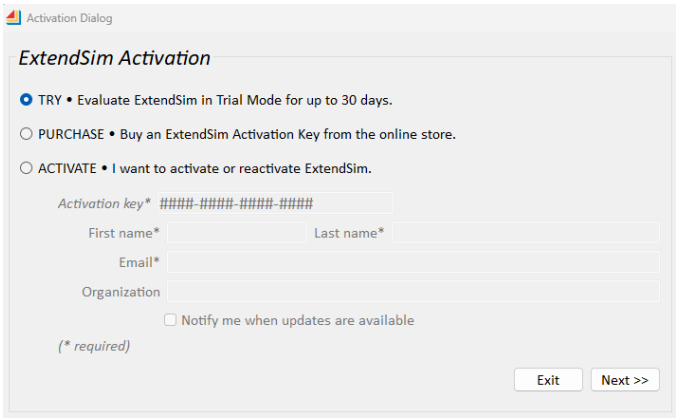
When you launch ExtendSim, an Activation Dialog appears with three options:

Try. Select this button if you are evaluating ExtendSim. *(Not applicable to Analysis RunTime or Student.)*

- The Trial period is 30 days from first launch.
- Until the license is activated, the Activation Dialog will appear and report the number of Trial days remaining.
- Once the Trial period has ended, you will no longer be able to use the Trial version of ExtendSim. Instead, whenever you launch ExtendSim the Activation Dialog will give you a chance to purchase ExtendSim and enter an Activation Key.
- *Note: Trial mode is not accessible on a virtual machine. Contact Sales.ExtendSim@Andritz.com to evaluate ExtendSim on a VM.*

Purchase. Select this button to purchase ExtendSim and obtain an Activation Key.

- If your computer has internet access, you will be taken to the ExtendSim Store where you can purchase an Activation Key using a credit card.
- If you do not have internet access, ExtendSim will provide alternate methods for purchasing ExtendSim.
- After obtaining an Activation Key, follow the instructions for *Activate*, below.



Activate. Select this button if you have an Activation Key.

- The Activation Key represents your license for ExtendSim as well as which ExtendSim product you purchased.
- See *Activation* instructions below.

If you get an error message when launching ExtendSim try running it as Administrator, or see the *FAQs* document.

Activating the License

Automatic Activation -- requires internet access & security permission

- Launch ExtendSim.
- In the Activation Dialog, choose Activate and enter your Activation Key and other required information. Click "Next".
  - If your device has internet access and its security system doesn't block the process, activation will occur automatically.
  - Otherwise you will have to activate manually, as described below. *(Note: Student versions MUST be activated automatically.)*

Manual Activation -- if your device is not connected to the internet or its firewall or security system is blocking activation

- If ExtendSim is unable to accomplish activation automatically, it will present a message such as "Unable to Perform Automatic Activation" or "License Activation Problems".
- In the message, click the "Save Activation Info as Text File" or the "Manual Activation" button to generate a text file (*ExtendSim Activation Info.txt)* that contains the activation information.
  - You can save the text file anywhere you want; by default it is saved to the top level of your Documents folder.
- Using an email address that can receive an attached text file in return, email the text file to Sales.ExtendSim@Andritz.com.
- We will generate a text file named *extendsim.lic* and email it to you. *(Note: this may take up to 3 days to process.)*
- Place the *extendsim.lic* text file into the ExtendSim folder that contains the user-modifiable files (by default, *User Name*\Documents\ExtendSim). (Don't place it in the Program Files\ExtendSim or ExtendSim\Documentation folder!)
- Restart ExtendSim and you'll be activated!

Note: If your device is in a secure location, also see Secure Location Activation in the Frequently Asked Questions document.

Once activated, the ExtendSim startup screen displays your Activation Key and the renewal date for your Subscription or Maintenance & Support Plan (MSP) depending on which license type you purchased. *(MSP not applicable to ExtendSim Student.)*

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