

## Important Information -- read before you begin installing

- These instructions apply to Individual licenses of ExtendSim Pro, DE, CP, Analysis RunTime (ART), and Student.
- An Individual license allows one Authorized User to activate and use ExtendSim on one device.
- This license is intended exclusively for the Authorized User and is tied to their customer account.
- To install ExtendSim, activate the license, or launch ExtendSim, you may need to:
  - Run the Installer and/or launch ExtendSim as Administrator.
  - Temporarily disable anti-virus software or change settings in Windows Defender.
- The Individual License is not intended for installation into a documents folder that is accessible by more than one user (e.g. Public). If you want multi-user access on one device, purchase a Node-Locked License.
- If you have issues installing, activating, or launching ExtendSim, see the separate document *Frequently Asked Questions • Individual & Node-Locked Licenses*.

## Requirements

- Operating system: a 64-bit version of Windows 10, 8.1, 7 (SP 1), Server 2016, Server 2012, or Server 2008 R2.
- Processor: minimum 1GHz.
- Memory: 2GB RAM
- Disk space: 500 MB
- The ExtendSim folder that contains user-modifiable files (examples and libraries) must be installed to a location for which the end user has read-write access.
- Subscription to the annual Maintenance and Support Plan (MSP). *Not applicable to Analysis RunTime or Student.*
- ExtendSim Student can only be activated automatically. A connection to the internet is required and your firewall or security system must not block the activation.

---

---

## Installing and Launching ExtendSim

### Installing

Individual ExtendSim licenses have an automated software installer. Simply launch the installer file (which could come from a download, flash drive, or DVD) by double-clicking it. Then follow the on-screen instructions to install ExtendSim.

- The ExtendSim application and other files that are not meant to be modified, such as the Help, will be installed by default in the folder Program Files\ExtendSim10.
- User-modifiable files (models & libraries), will be installed by default in the folder *User Name\Documents\ExtendSim10*.  
**The installation destination for the ExtendSim folder that contains user-modifiable files must be to a location for which the end user has read-write access so that they can open, change, and save models.** (If you move those files *after* installation, you must also change the *ExtendSimDocPath.txt* file located at Program Files\ExtendSim.)
- If you encounter issues while installing, see the document *Frequently Asked Questions • Individual & Node-Locked Licenses*.

*Note: You may need to run the installer as Administrator.*

## Launching

When you launch ExtendSim, an Activation Dialog appears with three options:

**Try.** Select this button if you are evaluating ExtendSim. *Not applicable to Analysis RunTime or Student.*

- The Trial period is 30 days from first launch.
- Until the license is activated, the Activation Dialog will appear and report the number of Trial days remaining.
- Once the Trial period has ended, you will no longer be able to use the Trial version of ExtendSim. Instead, whenever you launch ExtendSim the Activation Dialog will give you a chance to purchase ExtendSim and enter an Activation Key.

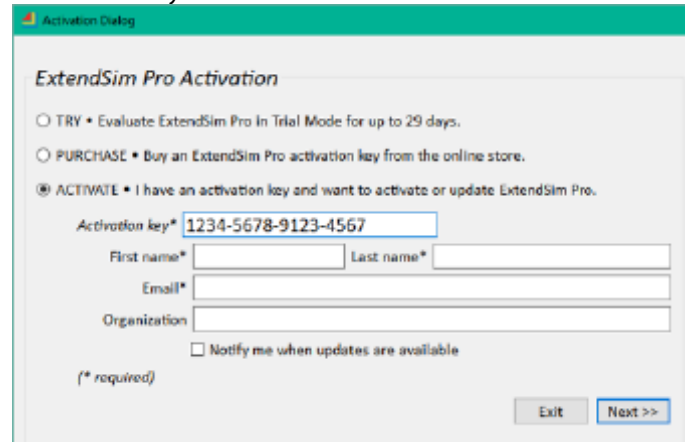
**Purchase.** Select this button to purchase ExtendSim and obtain an Activation Key.

- If your computer has internet access, you will be taken to the ExtendSim Online store where you can purchase an Activation Key using a credit card.
- If you do not have internet access, ExtendSim will provide alternate methods for purchasing ExtendSim.
- After obtaining an Activation Key, follow the instructions for Activate, below.

**Activate.** Select this button if you have an Activation Key.

- The Activation Key represents your license for ExtendSim as well as which ExtendSim product you purchased.
- See *Activation* instructions below.

If you get an error message when launching ExtendSim try running it as Administrator, or see the separate document *Frequently Asked Questions • Individual & Node-Locked Licenses*.



---

---

## Activating the License

**Automatic Activation** -- requires internet access & security permission

- Launch ExtendSim.
- In the Activation Dialog, choose Activate and enter your Activation Key and other required information. Click "Next".
  - If your device has internet access and its security system doesn't block the process, activation will occur automatically.
  - Otherwise you will have to activate manually, as described below. *Note: Student versions MUST be activated automatically.*

**Manual Activation** -- if your device is not connected to the internet or its firewall or security system is blocking activation

- If ExtendSim is unable to accomplish activation automatically, it will present a message such as "Unable to Perform Automatic Activation" or "License Activation Problems".
- In the message, click the "Save Activation Info as Text File" or the "Manual Activation" button to generate a text file (*ExtendSim Activation Info.txt*) that contains the activation information.
  - You can save the text file anywhere you want; by default it is saved to the top level of your Documents folder.
- Using an email address that can receive an attached text file in return, email the text file to sales@ExtendSim.com.
- We will generate a text file named *extendsim.lic* and email it to you. (*Note: this may take up to 3 days to process.*)
- Place the *extendsim.lic* text file into the ExtendSim10 folder that contains the user-modifiable files (by default, *User Name\Documents\ExtendSim10*). (Don't place it in the Program Files\ExtendSim10 or *ExtendSim10\Documentation* folder!)
- Restart ExtendSim and you'll be activated!

*Note: If your device is in a secure location, also see Secure Location Activation in the document Frequently Asked Questions • Individual & Node-Locked Licenses.*

Once activated, the ExtendSim startup screen displays your Activation Key and Maintenance & Support Plan (MSP) renewal date. (*MSP not applicable to Analysis Runtime or ExtendSim Student*)